# **CITY OF PLEASANT HILL**

Revised: 05/07 Pay Range: 140

Bargaining Group: PACE

# CITY CODE INVESTIGATOR

# **FUNCTION**

To investigate complaints of city code violations; and to assist in implementing a program of enforcement of various city ordinances, codes and regulations pertaining to occupancy, zoning, land use public nuisance, property maintenance, abandoned vehicles, animals, license regulations, and other issues relating to the health, safety and welfare of the community.

#### **EQUIPMENT, METHODS & GUIDELINES**

Uses Federal, State and local laws, policies, procedures and practices; various statistical data, City vehicles, telephones, FAX machines, PC terminal and software programs and various resource manuals. Knowledge of City geography, City codes, parking ordinances, land use regulations.

#### **WORKING CONDITIONS**

Work is split almost evenly between inside and outside. Conditions involve some travel and irregular hours, including occasional evening and weekend hours.

#### PHYSICAL DEMANDS

The work emphasizes speech, hearing and vision (including that color vision necessary to accurately interpret visual displays) and the ability to communicate clearly and concisely, both orally and in writing. Work may require the ability to maneuver over difficult terrain in order to examine premises of complainant.

#### SUPERVISION RECEIVED AND EXERCISED

Receives general supervision and day-to-day technical or functional direction from the Chief Building Official.

#### **EXAMPLE OF DUTIES**

Duties may include, but are not limited to, the following:

Receive and respond to complaints from members of the public and City staff regarding substandard dwellings or structures (business and residential), zoning violations, debris, unsanitary conditions, abandoned or inoperative vehicles, overgrown vegetation, and other zoning and municipal code violations.

Conduct investigations of observed or reported violations; prepare necessary violation and other notices which outline proper repair and correction methods, time limits, permits and all necessary remedial work required.

Prepare or assist in preparing investigative reports; collect or assist in collecting evidence for civil property abatements, civil litigation and criminal prosecution; prepare or assist in preparing legal documents, including abatement and inspection warrants, and correspondence; post legal documents.

Contact property owners and schedule and conduct on-site inspections; interpret codes and regulations and explain inspection procedures to involved parties.

Monitor compliance activities and conduct follow-up inspections.

Collect and safeguard evidence of violations to be presented in court or administrative proceedings.

Testify in court and at other hearings or proceedings as required. May be required to attend and/or make presentations at meetings of City Council, Planning Commission, Architectural Review Commission, or other city boards, commissions, task forces, or committees.

Maintain files, records and statistical logs; prepare reports, chronologies, and citation narratives

Assist in establishing and maintaining positive working relationships with representatives of community organizations, state/local agencies and associations, City management and staff, and the public.

Assist in conferring and coordinating with other agencies, City departments and staff on the investigation and disposition of code violations and abatements of same.

Perform related duties as assigned.

#### **QUALIFICATIONS**

#### Knowledge of:

Investigative principles and practices; rules of evidence, courtroom demeanor and testimony, laws of search, arrest, and seizure procedures. Knowledge of, and familiarity with, California health and safety, vehicle, and penal codes preferred at onset of employment, and required by end of first year of employment with the City.

#### **Ability to:**

Analyze and compile technical information on investigations and violations; apply investigative techniques useful in ensuring compliance with appropriate codes and ordinances; apply rules of evidence in the development of administrative and court cases; communicate effectively, both orally and in writing; understand, learn, and utilize computer hardware/software in daily work activities; understand legal descriptions and boundary maps of real property; obtain and maintain citation and arrest authority; learn and explain appropriate City codes, ordinances, and regulations; interpret vehicle, penal, and environmental codes to constituents.

## **EXPERIENCE AND EDUCATION**

Any combination equivalent to experience and training that could likely provide the required knowledge and abilities would be qualifying. A typical way to obtain the knowledge and abilities would be:

## **Experience:**

Three years of experience in public contact work, preferably in a law enforcement or building inspection setting, or two years experience in code enforcement with a local agency.

#### **Education:**

High school diploma or G.E.D. certificate.

<u>Substitution:</u> An AA degree may substitute for one year of public contact work or one year of code enforcement work.

### LICENSE AND CERTIFICATION

Certification by the California Association of Code Enforcement is preferred. Code enforcement certification within one year of employment may be required. Possession of, or the ability to obtain an appropriate California driver's license and a satisfactory driving record are conditions of initial and continued employment.

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